

## Confirmed: your booking to Sydney

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From: American Express (americanexpress@welcome.americanexpress.com)

To: b\_engelen@yahoo.com

Date: Monday 26 May 2025 at 08:39 am AEST

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Here are the details



**GLEN REISENBERGER**

Account Ending: 91004



Your booking #26849982 is confirmed

AMERICAN EXPRESS **TRAVEL**

Thank you for booking with American Express Travel. We are happy to share that the following booking is now confirmed. Please review carefully all the details mentioned below.

You can view your itinerary or manage your booking anytime by logging in to **Manage My Bookings**.

Manage My Bookings

Booking to Sydney

17/7/2025 - 18/7/2025

Passengers:

Glen Reisenberger (Adult), E-ticket 7953503607797  
Rebecca Reisenberger (Adult), E-ticket 7953503607798  
Azalia Reisenberger (Child), E-ticket 7953503607801  
Van Reisenberger (Child), E-ticket 7953503607802



Thursday, 17 July 2025  
Virgin Australia International - Denpasar-bali to Sydney

<b>From:</b> <b>DPS</b> International Terminal Ngurah Rai International Denpasar-bali, Indonesia 23:35	<b>To:</b> <b>SYD</b> Terminal 1 International Sydney Kingsford Smith Airport Sydney, Australia 07:45 +1 Day(s)
<b>Flight Number:</b>	VA 68 Operated by VIRGIN AUSTRALIA
<b>Airline Confirmation:</b>	GIIZCW
<b>Duration:</b>	06H 10M, Non-Stop
<b>Aircraft Type:</b>	BOEING 737
<b>Class of Travel:</b>	Economy
<b>Baggage:</b>  Allowance per Adult: 1st bag included. Allowance per Child: 1st bag included.	

**Policies:**

- Cancellation before departure: refundable (Penalties may apply)
- Cancellation after departure: non-refundable
- Changes before departure: permitted (Penalties may apply)
- Changes after departure: not permitted
- For detailed information on managing your flight booking, please visit [Manage My Bookings](#)

If you require further information on carry-on baggage, baggage allowance, size and weight policies, or need to book additional baggage, please check directly with the airline or learn more at [Baggage Support](#).

**Cost & Billing**

**Cost Information:**

<b>Price:</b>	AUD 2,038.00
<b>Taxes and Charges:</b>	AUD 318.00

**Payment Information:**

<b>Total Billed by American Express:</b>	AUD 2,356.00
<b>Points Used:</b>	235,000
<b>Points Value:</b>	AUD 1,175.00

If you've used a travel credit or Membership Rewards® points, a credit will be applied to your statement within three business days of your reservation.

**Credit Card Information:**

<b>Card Type:</b>	American Express
<b>Card Number:</b>	XXXX-XXXXXX-91004

## Helpful Links



### Resources and tips for smarter travel

Get in-the-know before you go. Our Travel Help Centre is your one-stop shop for Travel FAQs and trip planning tips.

[Travel Help Centre](#)



### Change of plans?

It's quick and easy to manage these bookings at American Express Travel Online.

[Manage My Bookings](#)

[Privacy statement](#)

[Contact us](#)



## Terms and Conditions

Have an enjoyable journey and we look forward to being of assistance again in the future.

You received this email due to a recent booking completed at American Express Travel Online. This is a notification-only email address, so please do not reply to this message.

Bookings are subject to the full American Express Travel Terms and Conditions.

To view these, please visit [American Express Travel Terms and Conditions](#).

## Travel Documents

Thank you for choosing to travel with American Express Online Travel. Please read the below details carefully.

## Taxes and Fees

Amounts labelled tax may represent a tax recovery charge and other fees.

## Flights

This is your e-ticket itinerary document. We recommend you take a printout of the booking confirmation and present with your identification at airport check-in.

## Car Hire

A valid credit card in the first name and surname of the lead driver must be presented at the rental desk in order to pre-authorise/charge a deposit. Debit cards will not be accepted.

Australian Digital Drivers Licence holders renting interstate or overseas must present their physical photocard at car collection. Please check the Terms & Conditions of your Digital Drivers Licence.

Some rental companies charge additional fees for younger and older drivers. Age restrictions may apply in some regions. Please refer to the car rental company's website for more information.

If you require additional drivers, you will need to apply at the pick-up location. There may be restrictions on the age and number of people who can apply, and additional fees may apply.

One way rentals: If you are returning the car to a different location a fee will normally apply. If it is not specified that the fee is included in the rate, the fee will be payable in local currency directly to the supplier at the rental desk upon collection. Please refer to the car policy/rate inclusions and your rental confirmation for further information.

Please note that if you collect or return your vehicle outside the pick-up/drop-off time and date booked, additional charges may be applicable or may not be possible. Please contact the rental desk in case of this. Please also note that the vehicle may not be available if you arrive late to the rental desk. If the vehicle is not released due to a late arrival, no funds will be reimbursed.

If you are planning to travel across national or state lines or to another island within the same country, please contact the rental car company directly to inform them of your travel plans before picking up your vehicle. Restrictions and fees may apply. Please check the car rental company's website for contact information.

All car hire has a non-refundable excess charge for which a credit card imprint will be taken. If the car is involved in an accident or is lost or stolen, this will be non-refundable.

**LOW COST CARRIER:** Low Cost Carrier flights booked via American Express Travel Online may be non-refundable. Depending on the airline, changes to date/time may be possible subject to seat availability and fees may apply. We do not have access to Low Cost Airline booking systems. You will need to contact the airline directly to manage your booking. The airline may change flight schedules and terminals at any time. If the airline makes any changes to your flight itinerary (initiated by the airline or by you) we will not be notified. The airline will contact you directly via the email address or phone number provided in this booking instead. You will also receive an email directly from your chosen airline with important information about managing your booking. This includes your confirmed airline booking reference, and the cost of your flight(s) in the local airline currency. Any difference when converting to the local amount you have paid will be due to the exchange rates used and 3rd-party fees and is not an additional charge by American Express.

## Travel Information

### Check your passport is valid

Don't get caught out by an expired or about-to-be-expired passport. Some countries insist you still have at least six months left on your passport before they allow you to enter. Check your passport has got plenty of time remaining on it, and if it doesn't, get your passport renewed or extended.

[Australian Passport Office](#)

### Visas and entry requirements

Depending on where you're travelling to and the length of your stay you may need a visa to enter the country.

[Department of Foreign Affairs and Trade](#)

### Checked Baggage & Quarantine

Baggage policies vary by airline, booking class, frequent flyer status, baggage size, and weight. Fees may apply, and payment is applicable at time of check-in. Please refer to respective airlines and countries' websites for further information on checked and restricted baggage policies/fees and quarantine items. Please refer to [Baggage](#) details page.

### Changes and Cancellation

If you want to change or cancel the arrangements you have booked in any way, we will try to help you; however, we cannot guarantee that we will always be able to do this. Changes are subject to availability at the time of your request, as well as the relevant supplier terms and conditions.

For any changes that can be made, we will charge the applicable price on the day the change is made. Changes and cancellations are subject to charges from the supplier. Please read our terms and conditions, and the information on the booking confirmation to find out more.

Please ensure you are aware of your airline's own 'Conditions of Carriage' located on their proprietary website in the page footer.

This email was sent to b\_engelen@yahoo.com. If you received this email at a different address, the email was forwarded to you.

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